



How to File a Claim

1. Complete 'Claimant Statement and Authorization (CSA) Form' with details about your visit.
2. Complete any other necessary forms if directed to when you answer questions on the CSA (for example General Accident Questionnaire, Sports Questionnaire or Student/Scholar Verification Form).
3. Gather copies of any bills, receipts, or claims-related documents you've received.
4. If you paid out of pocket, please get an itemized invoice or explanation of benefits showing diagnosis codes of treatment.
5. Submit all these above documents to Point Comfort travelclaims@pointcomfort.com

Explanation of Various Claims Forms:

[Claimant's Statement and Authorization \(CSA\) Form](#)

This form is required to be filled out and submitted to Point Comfort Travel for all medically treated conditions (illnesses or injuries) for which the Claimant or Provider is seeking reimbursement. Please complete and submit as soon as possible to avoid delays in the processing of any claim.

[Student/Scholar Verification Form](#)

If you are a student traveling inside the U.S., you must also complete and submit this form in addition to the CSA Form.

[General Accident Questionnaire](#)

If you have an injury or illness as a result of an accident, you must complete and submit this form in addition to the CSA Form.

[Sports Questionnaire](#)

If you have an injury or illness as a result of participation in athletic activities or sports, you must also complete and submit this form in addition to the General Accident Questionnaire and CSA Form.

Point Comfort Travel

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Calls from within the US: **833-483-0001**

Collect International Calls: **+1-317-210-2010**